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Annual Governance Statement 2020/21

History					
Version	Date	Detail	Author		
1.1	04/06/2021	First Draft	Audit Services		
1.2	16/06/2021	Second Draft – Align to Performance	Audit Services		
1.3	05/07/2021	Third Draft – Update from Director of Finance & ICT	Audit Services		
1.4	21/07/2021	Final – All Actions Allocated & Action Plan included	Governance Group		
1.5	26/11/2021	Final – Action Plan Completed	Governance Group		

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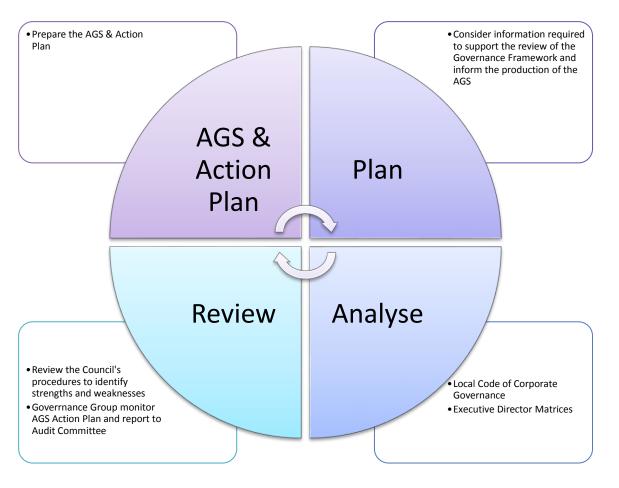
Introduction and the Purpose of the Governance Framework

Defining Corporate Governance

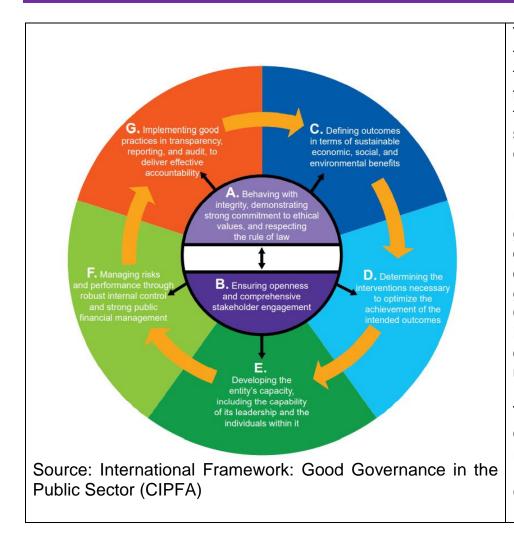
Corporate governance includes the systems, processes and values by which councils operate and through which they engage with, and are held accountable to, their communities and stakeholders. Good corporate governance underpins credibility and confidence in public services.

Derbyshire County Council is committed to effective corporate governance and has prepared the Annual Governance Statement by:-

- Reviewing the Council's Governance Arrangements against the CIPFA / SOLACE Delivering Good Governance in Local Government Framework;
- Assessed the effectiveness of the Governance Arrangements against the Local Code of Corporate Governance;
- Obtaining Executive Director Assurance Matrices;
- Considering the impact of External Assessments; and
- Monitoring the progress against the recommendations in the 2019-20 AGS Action Plan.



Scope of Responsibility

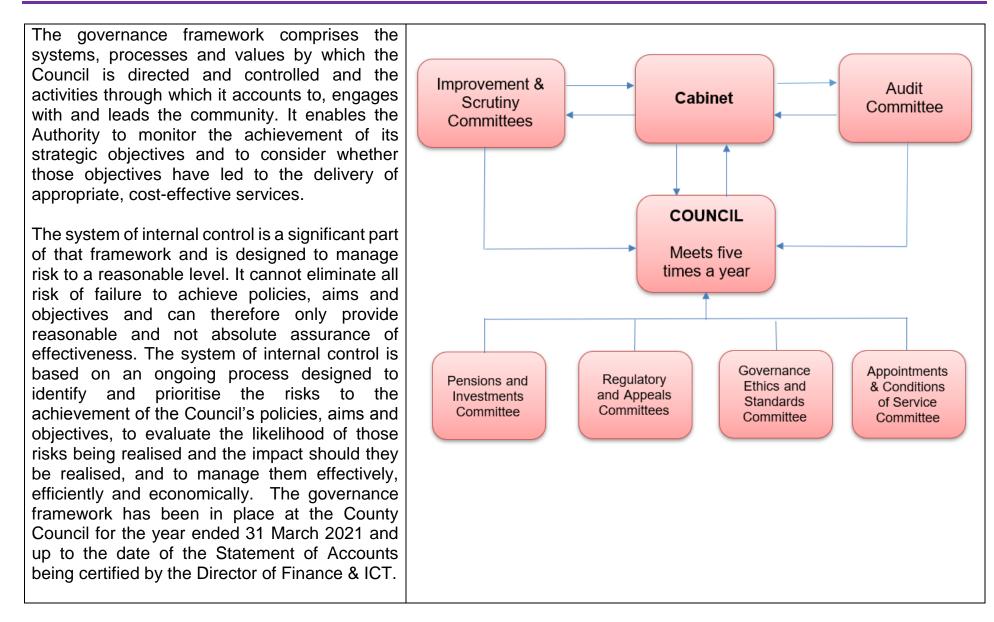


The Council has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised and is responsible for ensuring that its business is conducted in accordance with the law and relevant standards, that public money is safeguarded, properly accounted for and used economically, efficiently and effectively.

In discharging this overall responsibility, the Council is responsible for putting in place proper arrangements for the governance of its affairs and facilitating the effective exercise of its functions, including arrangements for the management of risk. The Council has developed an approach to corporate governance to ensure that it is consistent with the CIPFA/SOLACE Framework Delivering Good Governance in Local Government and demonstrates its commitment to corporate governance as "good corporate governance underpins credibility and confidence in our public services".

This Statement explains how the Council demonstrates compliance with the Framework and also meets the requirements of Regulation 6 of the Accounts and Audit Regulations 2015 in relation to the publication of an Annual Governance Statement.

Derbyshire County Council's Governance Framework and Structure



Council

- •64 Elected Members who are democratically accountable to residents of their electoral division
- •Members follow a Code of Conduct to ensure high standards in the way they undertake their duties
- •Meetings are generally open for the public to attend except where confidential matters are being discussed
- Decides the overall policy framework and sets the budget each year and major plans

Cabinet

- •Consists of the Leader of the Council and eight Members
- Responsible for guiding the Council in the formulation of its corporate plan of objectives and key priorities
- Has executive responsibility for the implementation of the Council's key goals and objectives

Governance, Ethics and Standards Committee

- · Promotes and maintains high standards,
- Assists Members in observing the Code of Conduct
- ·Advises the Council on matters relating to the Code

Appointments & Conditions of Service Committee

- Approves corporate employment policies
- Determines terms and conditions of service
- Specific role in the appointment and disciplinary procedure for certain officers

Improvement and Scrutiny Committees

- Five Committees which support the work of the Cabinet and the Council as a whole
- Allow citizens to have a greater say in Council matters by holding inquiries in public into matters of local concern
- •Lead to reports and recommendations which advise the Cabinet and the Council as a whole on its policies, budget and service delivery, and other public bodies
- •Monitor the decisions of the Cabinet
- •They can 'call-in' a decision which has been made by the Executive but not yet implemented

Audit Committee

- Independently contributes to the Council's process of ensuring internal control systems are maintained
- •Responsible for approving and monitoring progress of the annual Audit Plan
- Considers matters referred to the Committee by the Council's external auditor
- Approves the Annual Statement of Accounts and the Annual Governance Statement

The Annual Governance Statement 2020/21

During the 2020/21 financial year, events noted in the previous AGS came into effect as the Council had undertaken significant reviews of its Constitution including the Financial Regulations and Standing Orders relating to Contracts. As a result revised Financial Regulations and Standing Orders were implemented from 1 April 2019, with the remainder of the Constitution becoming operational from 27 May 2019. These updates were considered to significantly strengthen the overall robustness and integrity of the governance framework.

There has also been some progress in respect of the Council's Corporate Governance Group which is now chaired by the Head of Paid Service, with representatives from each Department as well as the Director of Legal & Democratic Services, Director of Finance & ICT, Director of Organisation Development & Policy and Assistant Director of Finance (Audit). A number of meetings were held during 2020-21 and the Group has been developing a Local Code of Corporate Governance. In addition, the Group has looked to schedule reviews of key governance policies, procedures and documents to coincide with Committee Meetings as well as considering lessons learnt from other public bodies.

The Risk Management Strategy was approved by Cabinet on 16 March 2020. This is intended to assist the Council in demonstrating good corporate governance by reducing risk, stimulating performance throughout the Council, enhancing services, promoting Value for Money and improving leadership, transparency and accountability. This is another significant step towards improving governance and the Strategy includes an implementation plan to ensure that risk management is embedded across the Council.

During 2019, the Council's Audit Services Unit was deemed to conform in all material aspects to the Public Sector Internal Audit Standards (PSIAS) following the five-yearly independent review by external consultants Cipfa C.Co. The Standards recognise that a professional, independent and objective internal audit service is one of the key elements of good governance.

The Corporate Peer Challenge of the Council took place in October 2018 which identified that its approach to governance appeared to be sound. The resulting report was considered and approved by Cabinet on 31 January 2019 before it was published. At this meeting Cabinet approved plans to develop a clear action plan, to address recommendations set out in the report alongside priority actions identified in the Enterprising Council Strategy and to receive future reports on progress on a six-monthly basis. Progress against performance related actions are being reported to Corporate Management Team in

respect of the Council Plan and most recommendations have been implemented. However, reports on progress have not been taken to Cabinet on a six-monthly basis. A follow up peer review visit is due to take place in the latter half of 2021.

Coronavirus (Covid-19)

Possibly the most significant risk to the Council and its governance arrangements was not realised until March 2020 when the impact of Covid-19 became apparent. This was a significant issue during the whole of the year under review, the effect of the virus has radically changed the approach the Council has had to take in order to maintain an effective control framework around the way it makes decisions and delivers services. It has also created new challenges for both management supervision and internal audit oversight of activities. At the same time it has acted as an impetus for change and speeded up the delivery of new ways of working and strategic transformation.

Immediate Impacts

There was an immediate impact on decision making processes in March 2020, which saw many meetings cancelled as the Council was not able to hold these in accordance with regulations, and technology needed to be deployed in order that meetings could be facilitated. This had been resolved by May 2020 and virtual meetings have been held since that time. From May 2021 formal member meetings have now reverted back to being held in-person. The existence of an adequate governance framework ensured that the decision-making processes were robust and the Council could continue its core functions.

Despite the impact of Covid-19 (particularly around the timing of property valuations), the Council submitted the certified preaudit Statement of Accounts before the statutory deadline of the end of July. The majority of staff were working at home during the period when the accounts were being prepared. This demonstrates that the Council has a robust and embedded framework which enables the production of the Statement of Accounts in challenging circumstances. The Council's systems and IT infrastructure have proved to be effective to ensure that staff were able, and can continue, to work solely from home in the short to medium term.

Prior to Covid-19, the Council was in a sound financial position effectively planning and managing its resources and investments, therefore, it had the capacity and capability to deal with the crisis, subject to appropriate support from Government towards meeting new spending commitments that arose as a result of the pandemic. However, it has been recognised that the Council has had to make its processes more agile and as part of that how to adapt its financial planning process. A financial forecasting model was used to help support financial stability during the outbreak.

As the Council reacted to the developing situation, it had to adapt quickly which consumed time and resources that otherwise would have been deployed elsewhere. The Council has provided support to individuals, businesses and organisations within the community across Derbyshire to help them through the crisis. During this time, although efforts were made to ensure that changes to systems were reviewed to maintain effective control, an assumption has to be made that all proposed changes were notified through the correct channels and were considered. This may present a future risk and will be monitored.

The longer-term outlook remains a little clearer than at this time in 2020. Whilst an initial surge of Covid-19 cases passed and the severe restrictions imposed by the first lockdown have been eased and lifted, England has been subject to further periods of restrictions as further waves of Covid-19 cases emerged. The successful roll out of vaccines since December 2020 is providing real hope that there can be a return to a way of living with the virus that offers many of the same freedoms that were enjoyed before March 2020, however, in the short to medium term protective measures will need to continue to be in place to limit transmission of the virus. This will, in turn, continue to impact on the Council's frontline services and office working environments, the impact of which on vulnerable and/or isolated service users may not be apparent for some time in the future. Inevitably there is likely to be an impact on the Council's performance/increase in pressure for services as a result of Covid-19, and therefore it will be essential that as the Council moves into the recovery phase it looks at those services which have been adversely affected and how to support their effective recovery.

The Council has recognised the impact that the virus has had on staff and has undertaken periodic surveys to gauge opinion and determine employee wellbeing. These surveys have tended to confirm that the majority of respondents were able to work effectively from home and had adapted to the circumstances. The Council's IT systems have proved themselves to be robust and effective throughout the past year, many improvements have continued to be made and whilst there was a pause on the pace of transformation in early 2020 this hasn't affected change programmes as much over the rest of the year. In the medium to long term, the impact of Covid-19 on staff either as a result of actually having caught the virus and being extremely unwell, losing a relative or close friend, feeling isolated, or from having unsuitable working arrangements will have an impact. Similarly, as staff return to offices when they reopen, this may also affect wellbeing, especially where individuals have become accustomed to the flexibility of working from home with less structure and no commuting required.

The recovery phase will undoubtedly be a difficult period of transition, but the council is taking sound measures through its Modern Ways of Working programme and Wellbeing approach to mitigate these effects and to positively take advantage of opportunities that have emerged.

The Effectiveness of the Council's Governance Arrangements

As part of this process, an assessment has been made of the Council's performance against each of the seven core principles using the following criteria:-

Category	Definition		
Strong	The governance framework is effective and fit for purpose, although some minor weaknesses and improvements may have been identified.		
Good	Whilst the governance arrangements are generally effective, there are gaps within the framework which need to be addressed. Should these issued remain unaddressed, there is an increased risk that the Council may be exposed to reputational risk.		
Review	Significant weaknesses have been identified in the governance arrangements which expose the Council to reputational risk.		
Action	The governance arrangements are considered to be deficient as weaknesses have been identified in a number of key areas rendering the overall framework ineffective and leaving the Council open to a high risk of error/abuse and significant reputational risk/damage.		

Arising from this assessment of governance arrangements an Action Plan has been developed and is attached. Detailed actions and dates for completion will be determined to address each area for improvement which will be reported to the Audit Committee who will, in turn, monitor progress.

The Annual Governance Statement summarises the findings of the review of the Council's existing governance arrangements.

The review examined the Council's position against the CIPFA/SOLACE Framework Delivering Good Governance in Local Government which defines the seven core principles, each supported by sub-principles which underpin the governance framework of the Council.

What is working well and areas for improvement				
Core Principles of the Framework	Overall Assessment	Strengths	Areas for Improvement	
Principle A Behaving with integrity, demonstrating strong commitment to ethical values and respecting the rule of law	Review	 The Council Plan sets out the Authority's key priorities; The Constitution details the roles of the Cabinet, Committees, full Council, Executive Directors and Statutory Officers and continues to be reviewed and updated; Codes of Conduct define the standards of behaviour for Members and officers; The Authority operates an Equality and Diversity Policy, Whistleblowing Policy and Complaints Procedures; An Anti-Fraud and Anti-Corruption Strategy, Fraud Response Plan and Anti-Money Laundering Policy demonstrate the Council's stance against fraud; The Monitoring Officer is responsible for ensuring the lawfulness of decisions taken by Council, Cabinet, Committees and officers; Embedded arrangements for the delivery of Improvement and Scrutiny; Financial Management Arrangements conform to the Cipfa Statement on the Role of the Chief Financial Officer in Local Government (2016); The Governance, Ethics and Standards Committee monitors and reviews the operation of the Constitution and the 	 The Employee Code of Conduct was last updated in 2015. The requirements of the Code should be reflected in other policies and not be seen in isolation It is anticipated that this will completed by December 2021; Officers' declarations of interests and gifts and hospitality are not consistently made and recorded. An officer group has been established to review this; The Whistleblowing Policy is currently being updated and will be communicated widely This is scheduled for July 2021; Implement the good practice recommendations following receipt of recent report from the Committee on Standards in Public Life. A target date has been set for December 2021; The Anti-Fraud arrangements could be more widely communicated and supported by training. A training module has been developed using the Online Learning Platform with the 	

	What is working well and areas for improvement				
Core Principles of the Framework	Overall Assessment	Strengths	Areas for Improvement		
		 ethical framework and has conducted a major review during the previous year; Role profiles have been agreed for Members and together with Personal Development Plans inform Member Development programmes; Clear channels of communication are in place for all sections of the community and stakeholders; Embedded Financial Regulations and Standing Orders, Procurement policies and practices. The Council's Corporate Governance Group is chaired by the Managing Executive Director and attended by Departmental Representatives and the Section 151 and Monitoring Officers. The Council reviews how it best protects its vulnerable residents and takes on board learning from all relevant reviews whether they are Derbyshire focussed or not. 	intention of delivering this by December 2021. Review of the Derbyshire Partnership Toolkit should be completed by end September 2021.		
Principle B Ensuring openness and comprehensive stakeholder engagement	Good	 The Assistant Director of Finance (Audit) produces an Annual Report which is considered by Audit Committee, highlights both significant areas of good practice and those where improvements can be made. This Report includes the annual internal audit opinion which concludes on the overall adequacy and effectiveness of the Council's framework of governance, risk management and control; The Authority operates a partnership protocol, toolkit and database with specific requirements of partnership working defined in Financial Regulations; 	 More active use of parish/town councils and community groups has been considered and actions are required to achieve this; Partnership working arrangements are redesigned using the Thriving Communities approach to create strategic partnership engagement to deliver shared outcomes. The Thriving Communities governance arrangements have been reviewed and Terms of Reference refreshed. Representation from the Vision 		

What is working well and areas for improvement				
Core Principles of the Framework	Overall Assessment	Strengths	Areas for Improvement	
		 Certain partnership arrangements are subject to annual review by Audit Services; The Council publishes Member decisions on the website; The Council engages with the citizens of Derbyshire; The Council consults stakeholders as part of the decision making process where appropriate; The Council fulfils its responsibilities on the Duty to Cooperate; Equality Impact Assessments are undertaken and considered in decision making; A Communications Strategy is in place; The Council has an "Enterprising Council" Strategy and approach designed to ensure services meet the needs of users, utilising the best delivery vehicle in each circumstance; The Council has an online Committee Management System to improve access to councillors and democracy. 	Derbyshire Communities Chief Executive Lead on the Board has been secured which should lead to a greater understanding by September 2021.	
Principle C Defining outcomes in terms of sustainable economic, social and environmental benefits	Review	 The Council Plan outlines the Council's strategy and vision; Departmental and Service Plans are developed which are consistent with the overarching Council Plan and incorporate a range of performance measures; Progress against a range of targets is monitored; The Authority has in place an effective risk management framework; 	 Ensure that decisions are taken with regard to, or based on the longer term view. The new report templates implemented in May 2021 should meet this requirement; More emphasis could be placed on measuring and monitoring longer term outcomes as opposed to outputs. This should 	

What is working well and areas for improvement				
Core Principles of the Framework	Overall Assessment	Strengths	Areas for Improvement	
		 The Strategic Risk Register is subject to regular review; Capital investment is structured and in line with the Investment Strategy. 	 be met using the revised report templates; Ensure key equipment and processes to support business continuity planning are effectively maintained; A social value approach is in place. The Council has continued to develop and embed social value to ensure that the economic, environmental and social benefits are realised and captured consistently for Derbyshire when procuring services; Work has been ongoing to develop a comprehensive Asset Management Strategy. The final document will be considered by the Governance Group in 2021. 	
Principle D Determining the interventions necessary to optimise the achievement of the intended outcomes	Review	 Financial Regulations and Standing Orders in relation to Contracts are subject to periodic review by officers and the Audit Committee; Decision making protocols are in place; Social value considerations are included in decisions where appropriate; Financial, Procurement and ICT Strategies are in place; Member Report considerations include financial, legal, prevention of crime and disorder, equality and diversity, human resources, environmental, health, social value, property and transport considerations; The Council has Improvement and Scrutiny Committees in place. 	 Development of consistent and effective business cases; The Council could develop a more proactive approach to the use of collective intelligence to guide decision making, rather than data. This is expected to be achieved through the development of cloud, SAP S4/HANA, other software, roles and use of intelligence by March 2022; Revised People Strategy will be useful to ensure consistent council wide approach and guide future investment in skills is due 	

What is working well and areas for improvement			
Core Principles of the Framework	Overall Assessment	Strengths	Areas for Improvement
			 to be approved in July 2021. This needs to be fully embedded; Development of a robust post implementation review process for major projects. CMT approved the approach to review existing change projects and programmes and embed robust project management across the Council; Review of officer scheme of delegation to optimise achievement of outcomes. The use of Modern.Gov to assist the recording of decision making is expected to be completed by December 2021.
Principle E Developing the entity's capacity, including the capability of its leadership and the individuals within it	Review	 Members and officers work together to deliver a common purpose with clearly defined functions and roles; The arrangements for Member training and development are reviewed through the Member Development Working Group; Staff development is supported through the provision of generic and specific skills training including supporting the maintenance of professional standards and qualification training including use of the apprenticeship levy; Senior Leadership and Leadership Forums are embedded; The Council is implementing its Performance and Development Review (PDR) process to identify training and development opportunities. 	 Whilst there are areas of good practice relating to staff inductions and MyPlans there are opportunities to develop these processes. The launch of the new performance management process (PDR) will be rolled out across the Council by March 2022; Workforce planning support has commenced in service areas that have high agency spend and recruitment and retention charges. Succession Planning has been identified as a priority within the People Strategy. Workforce planning proposals are expected by March 2022; Consistent training of new staff in the IT systems they are expected to use, alongside refresher

What is working well and areas for improvement			
Core Principles of the Framework	Overall Assessment	Strengths	Areas for Improvement
Principle F	Good	The Audit Committee operates in	training for existing staff to ensure effective use of systems. This is to be developed as part of the ICT restructure and new systems by December 2021. Cyber security threats will require > Develop the process for
Managing risks and performance through robust internal control and strong public financial management	Good	 And reduct commutes operates in accordance with prescribed terms of reference and holds Statutory Officers to account. The Committee receives, approves and monitors the Audit Plans for internal and external audit; The Audit Committee monitors the effectiveness of the Authority's risk management arrangements; Audit Committee Members are provided with relevant training; The effectiveness of the governance framework including the system of internal control is reviewed annually; Audit Services review the effectiveness of the Authority's internal controls; The Council has a Risk Management Strategy; The Strategic Risk Register is subject to regular review and project specific risk logs are in place for major projects and partnerships which are subject to ongoing review; Emerging risks are identified by the reviews and from ongoing Audit work; Departmental risk registers are in place and regularly reviewed by management teams; Strong and effective information governance arrangements; The Council has been proactive in its approach to the General Data Protection 	 orgoing monitoring and development of appropriate responses which is a key work stream for the cyber security working group that was established in April 2021; The APEX performance system requires further development to utilise it to its full capacity to integrate performance and financial reporting. Further integration of risk is underway.

What is working well and areas for improvement				
Core Principles of the Framework	Overall Assessment	Strengths	Areas for Improvement	
		 Regulation (GDPR) and dealing with data breaches. Data Protection arrangements are continually monitored by the GDPR Group; The Council has a Medium Term Financial Plan and effective Budget Monitoring Procedures endorsed in the recent Corporate Peer Review by the Local Government Association; The Scrutiny Committees scrutinise decisions made or actions taken in connection with the discharge of any of the Council's functions; The standards of behaviour and conduct are detailed in the Protocol for Elected Member Behaviour and Conduct; Whistleblowing The Confidential Reporting Code enables individuals or organisations to disclose information about malpractice whilst offering protection; Performance management is well embedded at a Departmental level; The Council has established a working group to consider cyber security risks; Independence of Internal Audit and unrestricted access to all Members and officers as appropriate; Ensuring compliance with the principles set out in the Cipfa guidance on the Role of the Chief Financial Officer in public service organisations. 		
Principle G Implementing good practices in transparency,	Review	The Constitution defines how the Council operates and the decision making processes to ensure the Council is efficient, transparent and accountable to local people;	 Continue to improve robust systems for property valuations building on the enhancements completed during recent years; Continue to action the recommendations of LGA Peer 	

What is working well and areas for improvement							
Core Principles of the Framework	Overall Assessment	Strengths	Areas for Improvement				
reporting and audit to deliver effective accountability		 Council, Departmental and Service Plans set out objectives and include performance targets; Council, Cabinet and Member meetings are open to the public and minutes are published on the website through the online Committee Management System to aid transparency of the democratic process; Financial Statements are produced and published on a consistent and timely basis; Departmental Financial Schemes of Delegation supplement the Council's Financial Regulations and Standing Orders relating to Contracts; The Assistant Director of Finance (Audit) produces their Annual Report which is considered by Audit Committee and highlights both significant areas of good practice and those where improvements can be made; Partnership working arrangements are established; The Council routinely publishes data and meets the requirements of the Local Government Transparency Code; Schemes of Delegation were reviewed during 2020/21. 	 Review to aid future improvement. The follow-up visit has been rescheduled for September 2021 with a new draft position statement considered by CMT on 1 June 2021 and working group meetings taking place fortnightly; Continue to review the Constitution to ensure it remains fit for purpose to deliver effective accountability. This has identified areas for review in 2021/22. Continue to develop systems and protocols to support and monitor partnership working. The initial focus has been to review the Partnership Protocol and approach as overall context for the work plan and future actions. Embed the process for the production of the AGS in a timely manner. 				

The Annual Governance Statement & Opinion

We have been advised on the implications of the results of the review of the effectiveness of the governance framework by the Audit Committee and it is our opinion that the Council's corporate governance framework is generally fit for purpose and can be considered to be adequate. However, it is recognised that there are areas which could be improved and the Council has a plan to address weaknesses and ensure continuous improvement of the system is in place.

We propose over the coming year to take steps to address those opportunities for improvement highlighted above so as to further enhance our governance arrangements. We are satisfied that these steps will address the need for improvements which were identified in our review of effectiveness and will monitor their implementation and operation as part of our next annual review.

Councillor Barry Lewis	Emma Alexander
Leader of the Council	Managing Executive Director
Date	Date

On behalf of Derbyshire County Council

Action Plan - Areas for Improvement

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
Principle A Behaving with integrity, demonstrating strong commitment to ethical values and respecting the rule of law	The Employee Code of Conduct was last updated in 2015. The requirements of the Code should be reflected in other policies and not be seen in isolation It is anticipated that this will completed by December 2021.	Complete December 2021	Director of Organisation, Development & Policy	December 2021	Further update is due from OD&P shortly.
	Officers' declarations of interests and gifts and hospitality are not consistently made and recorded. An officer group has been established to review this;	Officer working group established and met with action plan of activity.	Director of Legal & Democratic Services	March 2022	Work in progress. A new online process for declaring gifts and hospitality has been introduced to improve consistency and recording.

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
	The Whistleblowing Policy is currently being updated and will be communicated widely This is scheduled for July 2021;	Taken to Audit Committee on 21 September. GES on 20 October and Cabinet for formal approval on 18 November 2021.	Director of Legal & Democratic Services	November 2021	Completed
	Implement the good practice recommendations following receipt of recent report from the Committee on Standards in Public Life. A target date has been set for December 2021;	Most have been implemented. Check to be undertaken to ensure that they have been delivered.	Director of Legal & Democratic Services	December 2021	A number of the recommendations were completed in 2020. The recommendations relating to the contents of the Code of Conduct will be addressed through the current review of the Code. Revised target

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
	The Anti-Fraud arrangements could be more widely communicated and supported by training. A training module has been developed using the Online Learning Platform with the intention of delivering this by December 2021.	Work has commenced to review the Council's Counter Fraud Arrangements against the Cipfa Code of Practice on Managing the Risk of Fraud and Corruption and the Fighting Fraud and Corruption Locally Strategy.	Assistant Director of Finance (Audit)	Progress will be reported to the Audit Committee alongside the National Fraud Initiative (NFI) update in March 2022.	Fraud Module completed, Fraud letter to be issued shortly and report NFI to Audit Committee in March 2022 Audit Committee – Members Fraud Awareness Session scheduled February 2022.
	Review of the Derbyshire Partnership Toolkit	The review of the toolkit has commenced following identification of resources to support both the review and implementation of any identified actions.	Director of Organisation, Development & Policy	March 2022	Further update is due from OD&P shortly.

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
Principle B Ensuring openness and comprehensive stakeholder engagement	Partnership working arrangements are redesigned using the Thriving Communities approach to create strategic partnership engagement to deliver shared outcomes.	The Thriving Communities governance arrangements have been reviewed and Terms of Reference refreshed. The Board. Representation from the Vision Derbyshire Communities Chief Executive Lead on the Board has been secured and this will support greater links into overarching strategic partnership arrangements over time.	Director of Organisation, Development & Policy	Completed	Completed
Principle C Defining outcomes in terms of sustainable economic, social and environmental benefits	Ensure that decisions are taken with regard to, or are based on the longer term view. The new report templates implemented in May 2021 should	New templates together with guidance were launched in May 2021.	Director of Legal & Democratic Services	Completed	Completed

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
	meet this requirement;				
	More emphasis could be placed on measuring and monitoring longer term outcomes as opposed to outputs. This should be met using the revised report templates;	Issued	Director of Legal & Democratic Services	Completed	Completed
	Ensure key equipment and processes to support business continuity planning are effectively maintained;	This was a Business Continuity Group action during Covid. This activity is now the responsibility of each department to develop and maintain their Business Continuity Plans with support from Emergency Planning and other functions as required.	Director of Organisation, Development & Policy	Original action completed	Completed
	A social value	The procurement of	Director of	March 2023	Implementation
	approach is in	Social Value	Finance & ICT		underway

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
	place. The Council has continued to develop and embed social value to ensure that the economic, environmental and social benefits are realised and captured consistently for Derbyshire when procuring services;	agreed and will be implemented over the coming months. Value will be			
	 Work has been ongoing to develop a comprehensive Asset Management Strategy. The final document will be considered by the Governance Group in 2021. 	Work to finalise the comprehensive Asset Management Strategy continues and it will be presented to the Governance Group during 2021/22 for consideration and approval	Director of Finance & ICT / Performance and Engagement Manager (Place)	December 2021	Draft Strategy being finalised with a revised completion date of March 2022.
Principle D	Development of consistent and	Work underway as part of the	Director of Finance & ICT	Summer 2022	Work in Progress

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
Determining the interventions necessary to optimise the achievement of the intended outcomes	 effective business cases; The Council could develop a more proactive approach to the use of collective intelligence to guide decision making, rather than data; 	establishment of the Council's new Programme and Project Management Office This is expected to be achieved through the development of cloud, SAP S4/HANA, other software, roles and use of intelligence.	Director of Finance & ICT	Initial phase completed by Summer 2022	Dependent upon implementation of SAP S4/HANA
	Revised People Strategy will be useful to ensure consistent council wide approach and guide future investment in skills is due to be approved in July 2021. This needs to be fully embedded;	The strategy was approved by Cabinet in July 2021 and work is now underway to develop departmental people plans aligned to the agreed 5 people priorities.	Director of Organisation, Development & Policy	Completed	Completed

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
	 Development of a robust post implementation review process for major projects. CMT approved the approach to review existing change projects and programmes and embed robust project management across the Council; 	Work underway as part of the establishment of the Council's new Programme and Project Management Office	Performance and Engagement Manager (Place)	Summer 2022	Reassigned to Director of Organisation, Development & Policy Further update is due from OD&P shortly.
	 Review of officer scheme of delegation to optimise achievement of outcomes. The use of Modern.Gov to assist the recording of decision making is expected to be 	Progressing the use of Modern.gov to support decision making by officers and Members.	Director of Legal & Democratic Services	December 2021	Completed – A new streamlined process for Cabinet Member decisions has been introduced and decisions are now recorded through Modern.gov. Target for Officer decisions to be recorded through Modern.gov - March 2022.

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
	completed by December 2021.	The wider review of the officer scheme of delegation is a larger project.		March 2022	Revised Target - Summer 2022
Principle E Developing the entity's capacity, including the capability of its leadership and the individuals within it	Whilst there are areas of good practice relating to staff inductions and MyPlans there are opportunities to develop these processes. The launch of the new performance management process (PDR) will be rolled out across the Council by March 2022;	On going	Director of Organisation, Development & Policy	In progress and on track for completion March 2022	Further update is due from OD&P shortly.
	Workforce planning support has commenced in service areas that have high agency spend and	On going	Director of Organisation, Development & Policy	On track for completion March 2022	Further update is due from OD&P shortly.

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
	recruitment and retention charges. Succession Planning has been identified as a priority within the People Strategy. Workforce planning proposals are expected by March 2022; ➤ Consistent training of new staff in the IT systems they are expected to use, alongside refresher training	This is to be developed as part of the ICT restructure and new systems implementation.	Director of Finance & ICT	Summer 2022	Ongoing
	for existing staff to ensure effective use of systems.				
Principle F Managing risks and performance through robust internal control	 Cyber security threats will require ongoing monitoring and development of appropriate 	Cyber Security Group established. Monitoring and active response to threats.	Director of Finance & ICT	Ongoing	Cyber Security needs to meet and determine its work programme

Principle	Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
and strong public financial management	 responses which is a key work stream for the cyber security working group that was established in April 2021; The APEX performance system requires further development to utilise it to its full capacity to integrate performance and financial reporting. 	Significant work has taken over the last twelve months to integrate performance and financial reporting through APEX. These actions have been completed. Further integration of risk is now underway.	Director of Organisation, Development & Policy	March 2022	Further update is due from OD&P shortly.
	Develop the process for lessons learnt from internal incidents and external Public Interest Reports.	Create "library" of known incidents and share recommended best practice.	Director of Finance & ICT	January 2022 for compilation of lessons learned. Ongoing for sharing of best practice.	Underway

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Principle G Implementing good practices in transparency, reporting and audit to deliver effective accountability	Continue to improve robust systems for property valuations building on the enhancements completed during recent years;	Regular liaison with Finance and audit colleagues, early agreement of revaluation schedules on an annual basis. Clear timetable for delivery of valuations.	Director of Corporate Property	Ongoing – annual process	2021 valuations successfully completed. Lessons learnt to be review and implemented in 2022.
	 Continue to action the recommendations of LGA Peer Review to aid future improvement. The follow-up visit has been rescheduled for September 2021 with a new draft position statement considered by CMT on 1 June 2021 and working group meetings 	Recommendations continue to be implemented. Statement of current position developed in advance of the Follow-Up visit. Visit took place in October 2021.	Director of Organisation, Development & Policy	Completed, subject to implementation of actions identified from the Follow-Up.	Further update is due from OD&P shortly.

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	taking place fortnightly;				
	Continue to review the Constitution to ensure it remains fit for purpose to deliver effective accountability. This has identified areas for review in 2021/22.	Ongoing.	Director of Legal & Democratic Services	Ongoing	A number of amendments were agreed by Council in December 2021. Currently work is in progress to review the Council Procedure Rules, Local Choice functions, Officer Employment Rules and the Scheme of Delegation.
	Continue to develop systems and protocols to support and monitor partnership working.	The initial focus has been to review the Partnership Protocol and approach as overall context for the work plan and future actions. Once the review has been undertaken priority actions to implement new approach will be identified.	Director of Organisation, Development & Policy	March 2022 onwards	Further update is due from OD&P shortly.
	Embed the process for the	Ongoing	Director of Finance & ICT	Ongoing	Ongoing

Area for Improvement	Agreed Action	Responsible Officer	Completion Date	Position January 2022
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